



STATEMENT OF IMPARTIALITY

The Management of Quality Adda Certification Pvt. Ltd. fully recognizes the importance of impartiality in all its certification and assessment activities. The organization is **committed to impartiality at the highest level**, and this commitment is **communicated, implemented, and understood across all levels of the organization**, including employees, auditors, technical experts, and contracted personnel. To uphold this commitment, the organization ensures:

1. Organizational Commitment to Impartiality

- Quality Adda Certification Pvt. Ltd. shall conduct all certification activities objectively, without any influence that might compromise impartiality.
- No commercial, financial, or operational pressure shall affect certification decisions.

2. Understanding Impartiality at All Levels

- All personnel involved in certification activities are required to understand and uphold impartiality requirements.
- Regular training and communication ensure that impartiality principles are embedded across the organization.

3. Identification & Management of Conflicts of Interest

- Continual identification, analysis, and documentation of any potential conflict of interest.
- Immediate action to eliminate or minimize any identified conflict.
- Personnel must disclose any situation that may risk impartiality.

4. Impartiality of Certification Personnel

- Auditors and certification staff are independent and free from any external influence.
- Personnel involved in certification shall not be remunerated or rewarded in a manner that influences audit results.

5. Objectivity of Certification Decisions

- All decisions are based solely on objective evidence collected during the assessment.
- Certification decisions are made independently from any operational or financial interests.



Head of Certification
Quality Adda Certification Pvt. Ltd.